zenitel

INTEGRATION

AMAG TECHNOLOGY

An integration that delivers enhanced security for your enterprise

The multiple integration options between AMAG's Symmetry™ Access Control and Zenitel Intelligent Communication solutions result in an intelligent and integrated access control and communications system that reduces risk and increases resilience across the enterprise.

Being able to manage the system from a single user interface allows for better risk mitigation, ease of use, and a stronger return on investment.

Coupled with Zenitel's Intelligent Communication System, the Symmetry Intercom Control package provides a graphical intercom call station connection and logging capability from within the Access Control System. Intercom call requests, connections, and status are all shown on one easy-to-use screen. This is especially useful for busy facilities that have a large number of call stations and handle a high volume of calls.

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An Intelligent Communications Integration

Crystal clear audio communication in any environment provides another layer of safety and security that a silent security system cannot. Zenitel Intelligent Communications integrated with the Symmetry Access Control System ensures interoperability between audio and access control, which results in a strong physical security strategy. Key integration features include:

Single User Interface

Intercom requests can be reported as an alarm and the call connection can be made directly from the Alarms screen for working with a single user interface.

Device Supervision*

Status of Zenitel system and devices are monitored and indicated.

Compliance Tools

History reporting capabilities provide the operator with accurate call station connection information.

Complete Situational Awareness

Operators have both audio and visual verification before granting access.

IC-EDGE
ICX-AlphaCom

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Synchronous Updates

Continuous compatibility between Symmetry and Zenitel solutions.

Easy to Operate

A dedicated intercom control screen is specifically designed for managing communications.

Flexibile Call Routing

Intercom call stations may be grouped and routed to an unrestricted number of client machines.

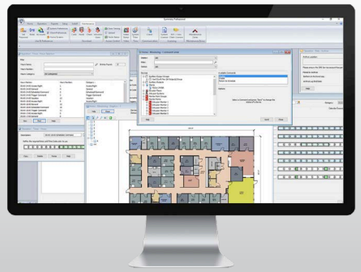
Group PA Broadcast*

Broadcast a prerecorded message to a group of intercom call stations via the Intercom Control Screen.

Multi Camera Association*

Up to 4 cameras views can be associated with an intercom in the Intercom Control Screen.

*Only available with IC-EDGE integration



Symmetry™ Access Control

The Symmetry Access Control/ Intercom integration package provides a graphical intercom station-connection, and logging capability from within the Symmetry Access Control System. Intercom call requests, connections and status are all shown on one easy to use screen. If required, intercom stations may be grouped and routed to an unrestricted number of client machines. The operator can make and receive intercom calls, plus log intercom activity.

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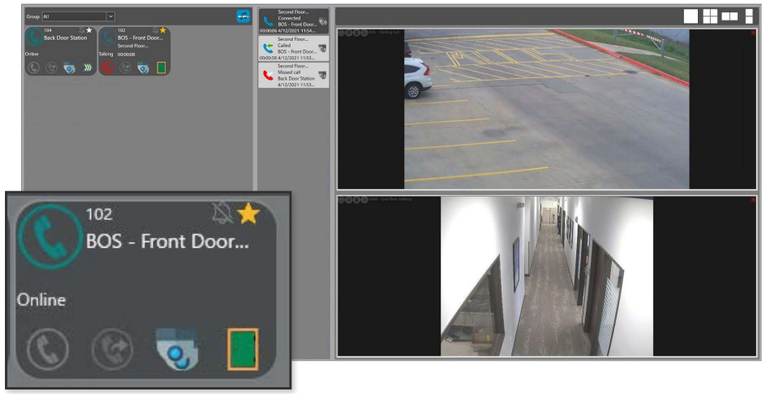


Photo: AMAG

Dedicated Intercom Control Screen

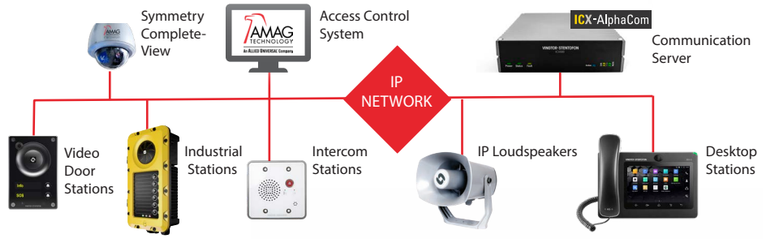
Each Station has buttons to:

- Manage calls
- Mark as favorite
- View Live Video
- Grant Access

Key Integration Benefits with Symmetry:

- Identify visitors
- Staff to staff communication
- Wide area notification
- Pre-recorded calls and voice warning
- Incoming intercom calls used as alarms
- Supervision and Audit Trail
- Integration to other security systems

System Integration example:



Zenitel Communication Platforms:

IC-EDGE This serverless communication system delivers seamless integration, unrivaled audio quality and ease of use, right out of the box.

ICX-AlphaCom Our scalable, server-based platform enables advanced communication management, integrated with security applications.

Symmetry **System Integration Options**

FEATURES	IC-EDGE	ICX-AlphaCom
Required Licenses	AMAG Intercom-Kit- License AMAG VID-CAM License	AMAG Intercom-Kit License Zenitel: (MPC Port) 1002602400 -ICX Interface License AMAG VID-CAM License
User Interface		
Show intercom stations on Symmetry Graphics	✓	✓
Cameras Pop Up on Call in Symmetry Intercom Screen	✓ Up to 4 camera views	✓ Single camera view
Associate external cameras with intercom stations	✓	✓
Station/system status indicated in Symmetry Intercom Screen	✓	✗
Call Functions		
Initiate calls to intercom stations from Symmetry Map and Intercom Screen	✓	✓
Initiate Call to different Symmetry Client from Symmetry Map and Intercom Screen	✓	✓
Disconnect a Call From Symmetry Map	✗	✓
Disconnect a Call From Symmetry Intercom Screen	✓	✓
Answer Call from Substation from Symmetry Intercom Screen	✗	✓
Reject a Ringing Call From Symmetry Intercom Screen	✓	✓
Multiple incoming calls displayed in call queue	✓	✓
Open doors from the Symmetry Intercom Screen	✓	✓
Alarm Handling & Recording		
Automatically Connect Call upon opening the Alarm Acknowledge screen	✓	✓
Manually Connect Call by hitting the "Connect" button from Alarm Acknowledgement screen	✓	✓
Intercom in Trigger Command "If" statement (such as action a command based on Station Event)	✓	✓
Initiate video recording when call-request button is pressed	✓	✓
Place bookmark on video recording to mark event	✓	✓
Click to view recorded video from Symmetry Intercom Control screen	✓	✓
Capture Screenshot of live video from Symmetry Intercom Control screen	✓	✗
Click to review recorded video of call from Symmetry Intercom Control screen.	✓	✗
Audit Trail		
Call history shown in Symmentry Intercom Screen Call Log	✓	✓
Intercom activity report available through Advanced Reporting Tool	✓	✓

Why **Zenitel?**

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.

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